

## Quality Policy

Volstad Shipping owns and operates Offshore Support Vessels. Our main motto is “**expect more**”. This motto shall be visible in the quality of our services, in the way we oblige to applicable requirements and in how we act as an employer. Our Quality and Safety Management System is developed to cover the requirements in the ISM code, ISO 9001 and ISO 14001.

Due to the company’s type of business Volstad Shipping will not comply with ISO 9001 section 7.3 “Design and development”

The Quality Policy shall at all times be emphasized to all our employees to ensure that everyone adopts the policy’s obligations.

“**Expect more**” obliges a constant review of operations and tasks to detect ways of improvements. We will therefore on all levels strive to deliver the best quality of services, by frequently evaluate our performances and take into account employees’ and customers’ feedback.

Our high technology vessels shall at all times be manned by qualified seafarers, who shall be able to maintain and operate the vessels according to “Industry Best Practise”. The shore based staff shall keep a proper standard that makes them constantly capable to support the vessels and their crew in a professional and sufficient manner.

By continuously searching for the best solutions, our goal is also to make our customers satisfied by providing cost effective operations where a safe and healthy working environment for our employees as well as our clients and their employees are well taken care of.

The main objectives to keep high quality of our services are:

- Complying with standards, rules and regulations
- Managing the fleet in accordance with our Quality and Safety Management System
- Delivering services in line with customers’ expectations and mutual contracts
- Delivering service allowing maximum personal safety and environment and property preservation
- Keeping an effective organizational structure suitable for our activities.
- Managing the company in line with the budget approved by the Board

Volstad Shipping will continuously monitor the operation of the vessels and the management systems to ensure fulfilment of the main objectives.

To ensure best performance on all levels the Quality Policy shall frequently be reviewed.

Ålesund, 16<sup>th</sup> of June 2015  
Volstad Shipping AS



Eivind Volstad  
CEO