

## Customer and 3<sup>rd</sup> Party Inspection Policy

Volstad Shipping shall at all times strive to meet our Customers and 3<sup>rd</sup> Party Inspectors in a positive and open minded way.

Our employees shall always prepare for that any Customer or 3<sup>rd</sup> Party Inspector shall get the best possible service and all necessary support they may need to perform their business in a good way on our Vessels or at our Main Office.

Any concerns or deficiencies identified by our Customers or 3<sup>rd</sup> Party Inspectors on our Vessels or at our Main office shall have prompt attention and high priority by the highest level of management within our company.

Any concerns or deficiencies regarding to safety, environmental treats or to our customers' property or interests shall be dealt with and corrected as soon as practicable possible.

Ålesund, 1st of December 2012  
Volstad Shipping AS



Eivind Volstad  
CEO